

Visual Site Inspection Information

We are pleased to confirm that we are very happy to carry out a Visual Site Inspections for you. However, in view of complete transparency between us, we wish to highlight the following points:

- 1) All site inspections by Polycote are classed as a Visual Inspection.
- 2) Anything other than a Visual Inspection must be discussed and agreed in writing prior to our visit. A full written quotation will be given upon request and will be dependent upon and subject to costs and/or conditions imposed by the sub-contract surveyor/company used to complete such an inspection.
- 3) Should any samples be taken from the substrate either by way of an existing covering or from the substrate itself, any reinstatement/repairs required remains wholly the responsibility of the customer.
- 4) Further to a Visual Inspection, we wish to make it clear that we only recommend the preparation processes and coatings to be used.
- 5) When a visual inspection is conducted, we cannot say what repairs (if any) may become apparent during the preparation process, particularly when requiring mechanical equipment such as grinders or shot blasters.
- 6) Should any such sub-standard / unstable material become apparent during any preparation process such as adhesives, previous repairs or indeed the screed itself, any further/extra work/investment amounts needed will be wholly the responsibility of the customer.
- 7) We do not take responsibility for issues caused by known/unknown rising damp and/or any such contamination or for the removal of contaminated waste unless by prior written agreement.
- 8) Finally, it is advisable to note that floors with several layers of paint, including 'soft/porous' floors - can take longer to prepare. Should such a surface require extra work and thereby necessitate a further visit to site - this will be chargeable.
- 9) All quotations will be based on normal coverage rates unless otherwise stated. Therefore, as a final point of clarification it is important to note that any such soft/porous substrates may well use a lot more primer/product than normal. This may not become apparent until the preparation and/ or priming stage of the project.

Note:

We have tried to cover some of the issues that arise from time to time and whilst this list is not conclusive, we sincerely hope it highlights certain unforeseen circumstances in order to help you make a more informed decision about the way ahead. We will undoubtedly give you as much help as we can, learnt from years of practical experience, but we simply cannot ultimately be held as an 'insurance policy' for what circumstances outside of our control.