



## Project Requirement Terms & Notes

Thank you for the opportunity to work with you on your project. Please note these project requirement terms and notes are unlimited and where specific requirements are deemed necessary, we will advise as part of your project planning. Do not hesitate to request clarification of any point raised:

**Power Supply** - The Client is to provide the necessary tested/ live power supply for the industrial preparation equipment by way of 5 Pin, 32A Three Phase sockets & 240v standard power outlets. If a generator is required, it may carry additional costs.

**Waste** - Due to the nature of the waste and its potential volume we do not take this away or arrange for it to be collected. The Client is to provide all necessary waste disposal units and we recommend a skip - The size required will vary depending on the size of area and the system being installed.

**Heating/Temperature/Lighting** - The Client is to provide adequate heating/temperature/lighting (fit for purpose) for the duration of the project(s). Ambient temperature should be above 15°C prior to, during, and following the project(s) to support the system of application and product curing times:

Full chemical cure of our resin applications is 7 days at a recommended 20°C. Please be aware premature spillages can cause surface staining (please refer to the product data sheet for additional information).

**Site Conditions** - It is important the correct site conditions prevail to ensure the selected installation team can maximise the opportunity of installing your system to the highest standard. Adequate heating/light/temperature, together with the absence of all other trades for the duration and curing of the product will support the specification toward meeting your expectation.

**Bolts/Protrusions** - The Client is to ensure that all bolts/protrusions have either been removed or clearly marked out. Any damage to machinery due to unmarked bolts or protrusions will be chargeable by the installation team. Should floor repairs be required by the selected installation team where bolts and protrusions have been removed, these must be identified, quantified, and a price agreed before remedy.

**Airborne/Chemical Contamination** - We are not familiar with the onsite manufacturing protocol of The Client and/or products used in their processes; and we cannot be held responsible for any defects in the floor which is deemed to be created by airborne/chemical contamination beyond our control.

**Working area** – Where it is observed the area(s) is not watertight and there are gaps between wall panels, doorways, and shutter doors not flush to the floor substrate; both rainwater and wind debris could affect the appearance of the floor coating during installation and curing. Polycote cannot be held responsible for defects caused by these conditions. In addition, please note, in the absence of being agreed or advised otherwise:

- We presume the area will be clean and dry, at the ambient temperature noted
- We presume the area will be available to the installation team in one continuous and uninterrupted visit, unless previously agreed otherwise
- We presume the area(s) will be free from other contractors/trades during the project duration

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- All free-standing equipment should be removed by The Client prior to the start of the installation
- All fixed equipment should be sheeted and protected by The Client prior to the start of installation

**Preparation** - When applying any coatings, preparation is paramount. We recommend that the floor is professionally prepared using Vacuum Assisted Shot-blasting or Vacuum Assisted Diamond Grinding. These methods of preparation are recognised in the trade as the best and most effective methods to remove any weak, loose or friable laitance from the surface whilst providing a mechanical key for the coating to adhere to. It is a 95% dust free operation and can be quicker than traditional chemical preparation methods, where time is lost waiting for the surface to dry.

**Damp proof membrane (DPM)** – Our quote is based upon the substrate having an adequate and effective Damp Proof Membrane (DPM) in place. It shall remain the responsibility of the main contractor/The Client to ensure the DPM is intact, and Polycote cannot be held responsible for failures due to excessive moisture pressure or alkaline reactions in or through the concrete substrate.

**Substrate** – This should be in a dry, clean, sound, and reasonable condition. We have not allowed for any remedial work to the substrate that is not apparent at quotation stage. Extra works arising from defects not apparent at the time of survey may be considered as additions, not limited to, and including tile/lino/vinyl/latex (type) removal, though existing cracks, floor joints, chipping and other minor damage will be significantly infilled by the floor coatings (but they may still be noticeable through to the final finish). It is important to note tiles remaining in situ will show their outlines even if coated unless specifically agreed (in writing) to apply a system of application to remove.

**Other Surface Preparation** - Our floor finishes follow and reflect the contours/falls of the existing floor; Polycote cannot be held responsible for cracks caused by the concrete reflecting through to the resin finish. This also applies to any movement of the substrate beyond our control through building design. Any undulation will be reflected in the finished product.

**Note** - Rollers may be the recommended and preferred method used during application. Please be aware that roller medium may be prevalent in the end result which is not considered to impair the longevity and fit for purpose performance of the floor.

**Note** - Bubbling and/or pin holing. Should any such reactions occur either during or after the application process, the investigation and remedy of such activity, including the need of extra materials or labour will wholly remain the responsibility of the Buyer.

**Falls Installation** – Where required and/or deemed agreeable, fall measurements must be in print with agreed tolerances noted allowing for the substrate condition and existing levels, between The Client and the selected Installation Team before the project commencement date.

**Handover** - It remains important in support of the longevity of the flooring system's integrity once installed, that care should be taken for it to be protected once sufficient cure time has taken place (please refer to the product data sheet for additional information) from other on-going contractual projects. Polycote cannot be held responsible for any damage caused beyond our control.

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Partners: SJB, LEB, TLB, NKB, ZBB, NLB, CWB

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**Cleaning/Maintenance** - The frequency and procedure of cleaning and maintaining of the floor should be established with The Client/end user. We provide a 'Guide to Cleaning of Resin Floors' and it is important to invest in a system of regular housekeeping appropriate to your operation.

**Payment Terms** – The client will pay Polycote in full for the supply of materials only in advance of the project start date.

The contract for the labour is between the client and the recommended approved Installation Team/ Contractor. The client reserve the right to outsource a contractor of their choice if the recommendation from Polycote is not deemed suitable. The invoice and payment for the labour will be paid directly from the Client to the Contractor. Depending on the contractor's payment terms, some may request a percentage of the payment upfront as a deposit. Payment for labour may carry VAT charges.

**Project Dates** – Any changes to installation dates required by either party are to be discussed directly between the Client and the Contractor. Any additional days required for the completion installation may carry additional charges. Any remedial works, if needed are to be discussed directly between the Client and the Contractor.

**Product** - Once an order is placed and product manufactured, any cancellation may result in the product value being charged for, as all product is specifically assigned to the project(s). All unused products at the end of a project are the possession of Polycote unless agreed otherwise in writing prior to works commencing.

**Contractor Service** – Polycote are recommending an approved contractor to carry out the labour. The client reserve the right to outsource a contractor of their choice if the recommendation from Polycote is not deemed suitable. The contractor booked and recommended are of no direct affiliation with Polycote. The Client is to request any legal documentation e.g., RAMs, Insurance paperwork directly from the Contractor if required ahead of installation.

If you have any questions on any of the points mentioned above, please don't hesitate to give our helpful team a call to discuss prior to the start of your contract.